

"Product suite for insurance domain CRM and EDMS all in one from domain Experts"



AntrixINS is a Next Generation web-based software solution for Insurance Domain. The solution involves complex transactions from many different parts of the enterprise. Our application will help the Organization to streamline the back office operations.

PRODUCT AND SERVICE INTRODUCTION

The web based System will automatically assign the task for respective person in specific department and time to time auto status updates. We can offer a complete web based automation for every department which is monitored as per the internal organization structure. System will lead to the organization being fully transparent and secured at all level of operation.

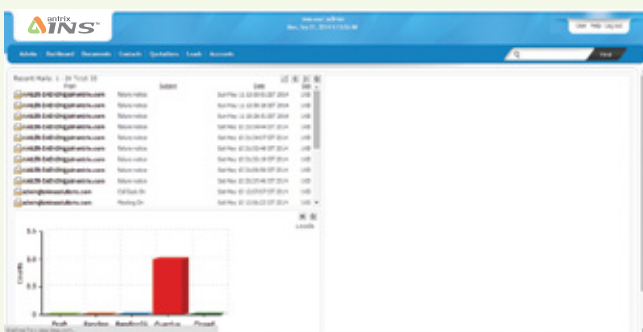


Automation leads to Cost reduction and faster finalization of any request from Brokers / clients.

Our objective will be more satisfied customers, customer retention and attracting new customers.

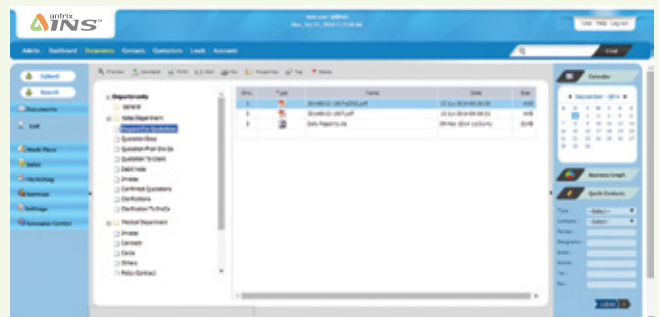
AntrixINS perfectly fit in to all the departments across the organization such as Medical, Life, Assets, Auto, Marine, Risk, Property, Travel and general Insurance.

Highly flexible and secured application.



TECHNICAL HIGHLIGHTS

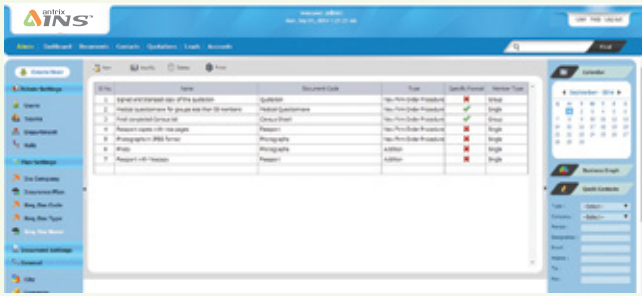
- Powerful Java Based application
- Rock solid Linux back end
- MySQL Database
- Apache web server.
- User friendly web Interface.
- Integration with existing Back office software application



COMMERCIAL HIGHLIGHTS

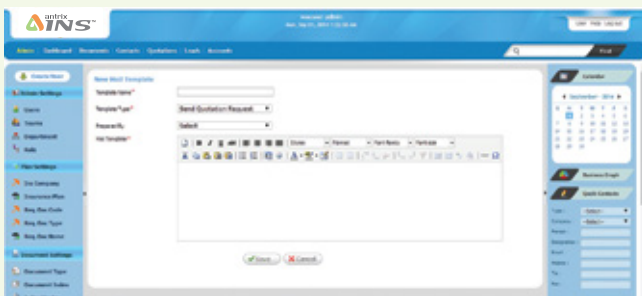
- No user License
- No need for Server License.
- No hidden Charges
- Drastic reduction in your cost for automation.
- Multi user and Multi location
- Flexibility to implement department wise.





FUNCTIONAL HIGHLIGHTS OF THE SOLUTION

- Well defined CRM
- Centralized Enquiry Management
- Centralized Complainant Registration
- Document section Inbuilt
- Work flow can be defined as per the department requirement.
- Centralized Quotation as per the department requirement.
- All Inquires / request / complaints are registered
- Time to time auto updates for the inquiry / request / Complaints etc. Client side direct documents upload
- Email broadcasting
- Email Integration
- Email templates
- Task Management
- Auto Task assigning
- TAT settings
- Full control over each and every function within the organisation.
- More productive and fact finding reports



Eg. Request for quotation - A task will be assigning automatically for the predefined user – preparation of quotation through the application - If Approval needed - quotation will move to next level for the approval - once approval flow is completed. Quotation will be saved in Document section in PDF format by auto indexing and user can send the Quotation from the Application. Throughout this transaction flow the status is to be updated automatically, so any point users can see the status of the request.

This flow can define any department as per the Organizational Structure.

- Work-flow management
- User friendly customer Log in.
- Streamlined information flow across business units and processes.
- Reduced operational costs related to a high degree of process automation.



- Customizable role-based access to information and applications.
- Faster claims processing
- Improved customer satisfaction due to self-service and time-saving applications.
- Increased sales efficiency.
- Higher employee productivity.
- A clearer picture of the most demanded services and products.



- Reaching Out to a larger customer pool with a possibility of moving into new market segments.
- Increased data accuracy.
- Enhanced collaboration between users and insurance agents.
- Effective task management and with reminders.
- Excellent Reports with graphical illustration
- Integration with Back office Application ERP etc.

Pro-environment – Paperless Office
Save Trees – Totally Green

