

# What is co-operative banking?

- ❖ Indian Cooperative bank moment is the one of the revolutionary moments we have noticed in India to uphold our Father of nation, Mahatma Gandhi's dream of self-sufficient villages in India.
- ✓ Co-operative banks are often regulated under both banking and co-operative legislation.
- ✓ They provide services such as savings and loans to non-members as well as to members.
- ✓ Many co-operative banks are traded on public stock markets, with the result that they are partly owned by non-members. Member control is diluted by these outside stakes, so they may be regarded as semi-co-operative.
- ✓ Co-operative banks are owned by their customers and follow the co-operative principle of one person, one vote.
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*(For Co-operative Banks)*

# Current Scenario

- All documents are in hardcopy
- Those are very easy to get damaged
- Documents and forms are moving manually
- Chance of miss placing docs while moving one desk to another
- Time consuming and dependency on third parties.
- Need to do data entry in maker level
- This will leads to mistakes and effect the performance
- Retrieval of doc / approvals will be Himalayan task for the

Developed in Rock solid Core Java,  
Angular. Database: MySQL, Microsoft  
SQL & Oracle  
OS: Compatible with Linux, Windows

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# Proposed Solution

All transactions (Processes are **digitized and paperless**.)

- ▶ **iPDF forms** eradicate the data entry at Maker level Just need to upload the form which is filled by the customer.
- ▶ Intelligent PDF forms have all types of controls
  - Such as dropdowns, Radio buttons, Check box etc
  - Account Opening (KYC)
  - Different Types of Loan application forms
  - Any approvals using internal.
  - Maker needed to upload the form and the application systematically inserted data in relevant HTML pages.
  - So No data entry at the process maker level.
  - Once the form uploaded system will ask the user to upload the supporting documents as per the rules and regulations.
- ▶ Maker, Checker, Approver (Levels can be defined by the bank).
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# Proposed Solution

- ▶ All documents and form digitized Indexed and saved in centralized location
- ▶ Security: Encrypted APIs, Encrypted Documents, Spring Security
- ▶ Documents can access as per the permission
- ▶ Transaction is fully transparent
- ▶ Higher authorities can view every transaction even at the level of making.
- ▶ Email notification each level
- ▶ Two way seamless Integration with Core banking application there is no manual intervention.
- ▶ Scanning API
- ▶ Document validation
- ▶ Maker, Checker, Approver (Levels can be defined by the bank).
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# Case Studies

- ❖ Canara Bank Treasury Department : Digitalization of Treasury process flow and DMS. All treasury transactions converted from manual process to software driven centralized process. Currently Treasury department is fully fledged paperless office. Solution is enhanced with two way seamless integration with CBS application. The project is designed for utilization by approx 10000 branch users and 250 users in CPCFT. After implementation the processing time for one transaction in the system reduced to 20 minutes with proper security and transparency.
- ❖ Standardization of forms (iPDF) / Minimum data entry / Increased productivity / Visibility to top management and real time performance assessment and accountability.
- ❖ System is operating well last 2 yrs and we acquired project extension to Net banking integration for the same Application.
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# Case studies

- ❖ Empower is a 100% Dubai Government undertaking company and no.1 district cooling system company in the world. We digitalized all the customer documents through our EDMS application and is seamlessly integrated with Wipro's Oracle based Billing system. Empower is using the application for more than 3 yrs. Lately the same application is integrated with Oracle R12 finance module which is implemented by Mahindra Satyam. Recently we automated the Operations & Management department work permit process with the help of our Business Process Management tool. Now Empower have fully digitalized, automated and has seamlessly integrated two major departments with different Oracle applications, through the implementation of EDMS + BPM Empower achieved 100% automation and moved to a paperless office. EDMS implementation leads to much better easy transaction and a great extended transparency in all transactions.
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# Case studies

- ▶ LIC International Dubai
- ▶ LIC International is 100% undertaking of LIC India, LIC international is a marketing arm of LIC India for international business. LIC was struggling to get the documents from overseas partners of in case of the document references. We did digitalization of last 25 years policy holder's documents and implemented the EDMS +CRM for the future usage. The data is integrated with TCS back office software. The documents which are submitted during the policy creation will be capture in document section. This will avoid the duplication of work and leads to smooth policy creation and enables future reference of the documents
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# Case studies

- ▶ **BRF Brazilin Foods (GCC)** is one of the biggest fast food manufacturing companies in world which is based in Brazil. They have operations in almost all the countries. Company was facing difficulty for retrieval of old invoices especially in case of any payment dispute. In GCC BRF is generating 5000+ invoices per day. After every delivery the van delivery person dispatched the invoices to warehouse. Condition of these invoices would be very bad such as folded or very much light/faded in nature. Our EDMS designed a unique model for scanning and bulk uploading of these invoices to a cloud server. While uploading to application, system would validate invoice no from Sap and rename the file name with Invoice no. This is digitalization of outbound invoices. In later stage we implemented inbound invoices atomization for centralized inbound invoice process from Dubai office. After successful roll-out of the application BRF awarded the BPM (business process management) project and therein we implemented credit note atomization along with integration of SAP
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# Case studies

## Cosmos Insurance:

- ▶ Cosmos is one of the leading Insurance firms in Dubai with vast no of client base in GCC. As we all know, Insurance sector have lots of critical documents and these documents have to be maintained for a longer duration. EDMS application digitalized all their transactions, supporting documents. We did seamless integration with IRIS insurance (Oracle Based) back office operation software. By using seamless integration users can upload, view and search while operating the Oracle back office software. By implementing EDMS application Cosmos achieved total digitalization and control over each documents moments.
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*Thank you very much for your time!*

*Contact Us for more further details*

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